Caroline County Fire – Rescue RESCUE BRIDGE TRAINING BULLETIN

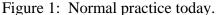


Bulletin No. 3 Date of Issue: January 27, 2014

How to Record Billable Mileage in EMS transport reports

Caroline Fire Rescue has billed for EMS transport services for a number of years. EMS MC is our current third party billing vendor. Recently, they have identified an issue with the mileage not importing correctly into their system. They have identified a way to fix this error in order to ensure that we are realizing the projected billing revenues critical to our system.

In order for the loaded miles to import and be billed correctly, Scene Miles (E02_17) should be recorded as "1" and the Dest Miles (E02_18) should be recorded as "loaded miles plus 1". The Start Miles (E02_16) and End Miles (E02_19) can still be left blank, if you are entering data into the Rescue Bridge and not using a toughbook. Please see the below screen shot of how it looks now (figure 1) and how it needs to look to correct this issue (figure 2).



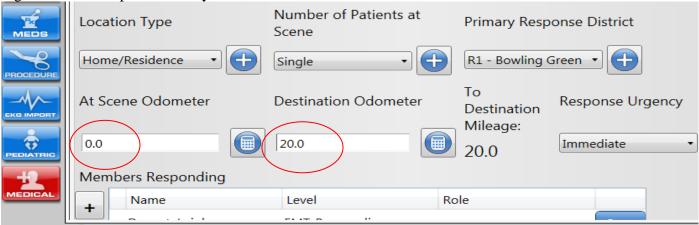


Figure 2: Note the addition of a "1" into the Scene Odometer field as a starting mileage.



Please let Fire Administration know if you have any questions. Thank you so much for your help in resolving this issue.