

# Caroline County Fire – Rescue

## RESCUE BRIDGE TRAINING BULLETIN



Bulletin No. 3

Date of Issue: January 27, 2014

### How to Record Billable Mileage in EMS transport reports

Caroline Fire Rescue has billed for EMS transport services for a number of years. EMS MC is our current third party billing vendor. Recently, they have identified an issue with the mileage not importing correctly into their system. They have identified a way to fix this error in order to ensure that we are realizing the projected billing revenues critical to our system.

In order for the loaded miles to import and be billed correctly, Scene Miles (E02\_17) should be recorded as “1” and the Dest Miles (E02\_18) should be recorded as “loaded miles plus 1”. The Start Miles (E02\_16) and End Miles (E02\_19) can still be left blank, if you are entering data into the Rescue Bridge and not using a toughbook. Please see the below screen shot of how it looks now (figure 1) and how it needs to look to correct this issue (figure 2).

Figure 1: Normal practice today.

This screenshot shows the Rescue Bridge interface with several fields circled in red. The "At Scene Odometer" field contains "0.0", and the "Destination Odometer" field contains "20.0". The "To Destination Mileage" field shows "20.0". The "Response Urgency" dropdown is set to "Immediate". The interface includes a sidebar with icons for MEDS, PROCEDURE, EKG IMPORT, PEDIATRIC, and MEDICAL. The main area has dropdowns for Location Type (Home/Residence), Number of Patients at Scene (Single), and Primary Response District (R1 - Bowling Green). Below these are input fields for At Scene Odometer, Destination Odometer, and To Destination Mileage, each with a calculator icon. A "Members Responding" table is visible at the bottom with columns for Name, Level, and Role.

Figure 2: Note the addition of a “1” into the Scene Odometer field as a starting mileage.

This screenshot shows the same Rescue Bridge interface as Figure 1, but with the "At Scene Odometer" field circled in red and containing "1.0". The "Destination Odometer" field is also circled in red and contains "21.0". The "To Destination Mileage" field shows "20.0". The "Response Urgency" dropdown is set to "Immediate". The sidebar and main area controls are the same as in Figure 1.

Please let Fire Administration know if you have any questions. Thank you so much for your help in resolving this issue.