Caroline County Fire – Rescue RESCUE BRIDGE TRAINING BULLETIN

Bulletin No. 1 Date of Issue: January 9, 2013



DUPLICATE REPORTS – INTERIM GUIDANCE

Please note this a temporary fix until we are able to process the Rescue Bridge data along with the CAD generated data.

With the recent implementation of the Rescue Bridge reporting program, an issue has surfaced with the duplication of run reports secondary to the transfer of CAD data for each individual unit. This is creating multiple duplicate entries of the same incident. This bulletin is intended to clarify this issue and provide guidance for correct entry procedures.

Background

Caroline 911 Center's Computer Aided Dispatch (CAD) computer transfers unit specific data into our Rescue Bridge Program. This feature is designed to assist the end user with the capture of the response location and unit times. Separate entries are generated for each responding unit (see Figure 1).

		Computer Aided	Dispatched Calls of Typ	e: Fire		ords Per Page: 25 ▼ Update Every: 60 seconds ▼ c of Last CAD Import. Not Available Response Times Times arrived Arrived To Service Second Times 136 06.44 06.51 04.41 04.34 04.41 157 0.2:20 04.29 05 01.16 02.58 19 18.28 18.38 18.38 127 18.32 18.38 102 12.04 13.33 10.37 12.02 09.30 09.49 102 06.30 09.49 08.27 10.30 10.30 10.33	
Date Span:	12/27/2012	to 01/03/2013 III Refresh			Records P	er Page:	25 🔻
Unit:	All 🔻				Updat	e Every:	60 seconds 🔻
				,	- Date/Time of Las	t CAD Impo	rt: Not Aveilable
					Unit Resp	onse Time	
Incident Date	Incident #	Incident Addres	s Ur Nun	it Unit ber Dispatch	ed Enroute	Arrived	In Service
01/03/13	2013137	16716 BRASWELL ST	CM	10 06:54	06:56	07:01	08:24
01/03/13	2013135	0 DAWN BLVD	B	5 06:33	06:36	06:44	06:51
01/03/13	2013132	31278 RIVA RIDGE RD	CM	26 03:11	03:14	03:34	04:41
01/03/13	2013130	31056 BETHLEHEM RD					
01/03/13	2013129	622 CLOVER HILL DR	CM	10 01:53	01:57	02:20	04:29
01/03/13	2013128	10056 CARTERS LN	CM	26 01:03	01:05	01:16	02:58
01/02/13	2013110	19164 PARTLOW RD	VR	28	18:19	18:28	20:16
01/02/13	2013109	29493 SECRETARIAT RD	В	1 18:26	18:28		18:38
01/02/13	2013109	29493 SECRETARIAT RD	B	2 18:20	18:27		18:54
01/02/13	2013109	29493 SECRETARIAT RD	В	5 18:13	18:17	18:28	18:46
01/02/13	2013109	29493 SECRETARIAT RD	E	18:26	18:27		18:39
01/02/13	201380	11264 FREDERICKSBURG TPKE	CM	10 12:01	12:02	12:04	13:33
01/02/13	201373	2350 SKINKERS NECK RD	CM	10 10:10	10:12	10:37	12:02
01/02/13	201369	132 COURTHOUSE LN	CM	10 09:29		09:30	09:49
01/02/13	201364	22216 COOL WATER DR	CM	26 08:00	08:02	08:09	08:27
01/02/13	201364	22216 COOL WATER DR	E	08:00	08:02		08:30
01/02/13	201364	22216 COOL WATER DR	E	2 08:00	08:02	08:08	09:09
01/02/13	201356	21097 WARE CREEK RD	CM	10 00:59	01:02	01:24	03:01
01/01/13	201350	115 MM S 195	CM	26 21:27	21:29	22:08	22:17
01/01/13	201350	115 MM S 195	RES	P2	21:30	21:39	22:12
01/01/13	201350	115 MM S 195	SQ	D2	21:30	21:39	22:08
01/01/13	201330	8192 CEDAR FORK RD	CM	26 16:49	16:51	16:56	18:24
01/01/13	201328	7267 TANGLEWOOD DR	CM	10 16:32	16:33	16:52	18:14
01/01/13	201326	153 CHASE ST	CM	10 14:13	14:14	14:17	16:07
01/01/13	201317	7191 TANGLEWOOD DR	CM	10 10:22	10:23	10:35	11:58
			Records 1 - 25 of 134				Next 25 >>

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Figure 1

When NFIRS reports are generated using the quick entry tool from the EMS Field Bridge (Toughbook) or upon returning to the station, fire users are selecting their own unit CAD report and generating a separate full NFIRS report (see the numerous duplicate incident entries in Figure 2). This is creating a number of issues in the system including problems saving reports, inconsistent narratives and incident types, and duplicate of statistical records.

Validity	Status	Туре	Incident Date	Incident #	Call #	Incident Type	Address	Date Entered
100	N/A	*	1/1/13	2013-00050	201350	Traffic/Transportation Accident	115 MM S I95	1/1/13
92	In Progress	2	1/1/13	2013-00030		Rescue, EMS incident, other	8192 CEDAR FORK RD	1/1/13
99	N/A	*	1/1/13	2013-00030	201330	Breathing Problem	8192 CEDAR FORK RD	1/1/13
89	In Progress	2	1/1/13	2013-00028		Rescue, EMS incident, other	7267 Tanglewood DR	1/2/13
99	N/A	*	1/1/13	2013-00028	12-	Illness	7267 Tanglewood Drive	1/2/13
92	In Progress	2	1/1/13	2013-00026		Rescue, EMS incident, other	153 Chase ST	1/2/13
99	N/A	34	1/1/13	2013-00026	12-	Illness	153 Chase St.	1/2/13
61	In Progress	2	1/1/13	2013-00017		Rescue, EMS incident, other	7191 TANGLEWOOD DR	1/2/13
91	In Progress	<u>×</u>	1/1/13	2013-00017		Gas leak (natural gas or LPG)	7191 Tanglewood DR	1/2/13
100	N/A	*	1/1/13	2013-00017	12-	Fire Standby	7191 Tanglewood Drive	1/2/13
92	In Progress	2	1/1/13	2013-00013		Rescue, EMS incident, other	120 Anderson AVE	1/2/13
98	N/A	*	1/1/13	2013-00013	12-	Breathing Problem	120 Anderson Ave.	1/2/13



Solution

Field Bridge/EMS Users: Discontinue the use of the quick entry tool for NFIRS reports from Field Bridge (Toughbook). For a standard response to a medical call ONLY, no NFIRS report will be needed when an electronic patient care report is uploaded. However, an NFIRS report must be generated when you respond to a fire related incident or engage in fire suppression activity as an EMS unit.

For now, NFIRS reports must be generate by logging into Rescue Bridge from a computer with an internet connection. Begin by selecting "RUN HISTORY" from the 'Incidents" pull down menu at the top of the screen. Perform a date search. If another unit has begun the NFIRS Incident entry, select that incident and add your supplemental data for apparatus and personnel. If you were the primary unit or Incident Commander you must complete all required reporting fields.

If another unit has not started the report, then return to the main screen and select "NEW INCIDENT" from the "Incidents" pull down menu. Select NFIRS report from CAD and generate a new report. **Please select the CAD entry of the first arriving unit only.** This will ensure that correct first arriving calls time are captured correctly (see Figure 3).

Fire Users: ALL RESPONSES WITH A FIRE UNIT must generate a NFIRS report. To correct these issues, log into Rescue Bridge and select "Run History" under the "Incidents" menu at the top of the screen and search by date. If another unit has started the Incident Report, units should click on that report and add their supplement data or complete the report if they were the primary unit or Incident Commander.

If a report has not been starter, please select the CAD entry of the **first arriving unit only**. This will ensure that the correct first arriving calls time are captured correctly (see Figure 3).

E1 Da	tes and Tim	es			Midnight is 0000
Check boxes if		Month ALARM alw	Day ays required	Year	Hour Min Sec
dates are the same as Alarm Date.	Alarm	12	30	2012	08:14:01
	Arrival	ARRIVAL re	equired, unless	canceled or did not	tarrive
		CONTROLL	.ED optional, e	xcept for wildland fi	res
	Controlled	LAST UNIT	CLEARED red	uired except for wi	Idland fires
	Last Unit Cleared	12	30	2012	11:05:17



The commanding officer will still be responsible for the primary narrative and call type coding of the report. Supplemental assisting units will simply enter their unit times and personnel information into the NFIRS Form #9 (see Figure 4) and NFIRMS Form #10 (see Figure 5) along with the actions that each crew preformed.

NFIRS-9 Apparatus / Personnel							
Apparatus							
	Date	Time(HH:mm:ss)	Apparatus Use				
Apparatus Type	Dispatch	01/03/2013	Suppression (1)				
Number of People	Enroute	01/03/2013 : :	EMS (2)				
	Arrival	01/03/2013 : :	Other (0)				
	Clear	01/03/2013 : :	Sent				
	In service	01/03/2013 : :]				
Actions Taken:							
Primary Action Taken		- 😪 🔎					
Secondary Action Taken		📼 😪 🔎					
Other Action Taken		- 😪 🔎					
Other Action Taken		- 😪 🔎					
			-				
Save	Save & Continue	e Delete					

Figure 4

A	03300 VA	12 00 2 ncident Date	2012 20 Station	201231412 Incident Number	0 Exposure			NFIRS-10 Personnel
в	Apparatus or Resource	Dates and Time	S Check If the same date : Month/Day/Year	Midnig as Alarm date on the Basic Module (Bi HouriMin	nt is 0000 Sent ock E1)	Number of People	Apparatus Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken List up to 4 actions for each apparatus and each personnel.
1	ID CM110 Type	Dispatch X Arrival Clear X	12/30/12 12/30/12	0814	Sent	0	Other Suppression EMS	30 30
	Personnel ID Nan	ne Ran	k Or Grade	Action Taken	Action 1	aken	Action Taken	Action Taken
в	Apparatus or Resource	Dates and Time	S Check If the same date : Month/Day/Year	Midnig as Alarm date on the Basic Module (Bi HouriMin	nt is 0000 Sent	Number of People	Apparatus Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken List up to 4 actions for each apparatus and each personnel.
2	ID CM226 Type	Dispatch X Arrival X Clear X	12/30/12 12/30/12 12/30/12	0814 0825 0845	Sent	0	Other Suppression EMS	30 30
	Personnel ID Nan	ne Ran	k Or Grade	Action Taken	Action 1	faken	Action Taken	Action Taken
в	Apparatus or Resource	Dates and Time	S Check If the same date: Month/Day/Year	Midnig as Alarm date on the Basic Module (Bi HouriMin	ock E1)	Number of People	Apparatus Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken List up to 4 actions for each apparatus and each personnel.
3	ID_E1	Dispatch X Arrival Clear X	12/30/12 12/30/12	0814	Sent	0	Other Suppression EMS	
	Personnel ID Nan	ne Ran	k Or Grade	Action Taken	Action 1	Taken	Action Taken	Action Taken
в	Apparatus or Resource	Dates and Time	S Check If the same date : Month/Day/Year	Midnig as Alarm date on the Basic Module (Bi HouriMin	ock E1)	Number of People	Apparatus Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken List up to 4 actions for each apparatus and each personnel.
4	ID SQD1 Type	Dispatch Arrival X Clear X	12/30/12 12/30/12	0834	Sent	0	Other Suppression EMS	30 30
	Personnel ID Nan	ne Ran	k Or Grade	Action Taken	Action 1	faken	Action Taken	Action Taken
в	Apparatus or Resource Dates and Times Miding Check If the same date as Alarm date on the Basic Module (Bi Montp.Day/Year HouriMin			ock E1)	Number of People	Apparatus Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken List up to 4 actions for each apparatus and each personnel.	
5	ID SQD2 Type	Dispatch Arrival X Clear X	12/30/12 12/30/12	0831	Sent	0	Other Suppression EMS	30 30
	Personnel ID Nan	ne Ran	k Or Grade	Action Taken	Action 1	aken	Action Taken	Action Taken

Figure 5

No modification to the incident number is required. Taking these steps will ensure that duplicate entries are not created in the system.

Thank you for your assistance as we continue to learn this new system. As always, please contact the Training Division if you have particular questions or need assistance.